



VETERAN-OWNED
CERTIFIED

Holt & Worthy Federal Services

Cleared IT Staffing. Reliable Support. Mission Focused.



CAPABILITIES STATEMENT

Holt & Worthy Federal Services is a Veteran-Owned Small Business (VOSB) providing cleared IT staffing and mission-focused workforce support to federal agencies and prime contractors. Our proven delivery includes Service Desk operations, field operations support, and administrative services delivered to support agencies during operations, most based around mission continuity.



CORE COMPETENCIES

- ✓ Tier I-III Help Desk Support
- ✓ Deskside Support
- ✓ IT Field Support
- ✓ Technical Staffing (Cleared)
- ✓ Service Desk Operations
- ✓ Microsoft 365 Support
- ✓ Active Directory Administration
- ✓ ServiceNow Support



DIFFERENTIATORS

- ✓ Veteran-Owned & Mission-Focused
- ✓ Founder with 10+ Years in Cleared Federal IT Environments
- ✓ Proven High-Volume Support in Fast-Paced Environments
- ✓ Focus on Quality, Accountability & Customer Satisfaction
- ✓ Agile, Responsive & Easy to Partner With
- ✓ HUBZone Certified & Virginia SWaM Certified
- ✓ Eligible for Federal, Maryland, and Virginia Supplier Diversity Goals



EXPERIENCE

Our founder brings 10+ years of hands-on experience supporting federal agencies and large enterprise environments. This includes delivering end-user support, Service Desk operations, Microsoft 365 support, Active Directory administration, and technical support across complex, secure networks.

- Hundreds of thousands of tickets resolved
- Service and resource governance
- Discovery and root cause analysis
- Real-time incident monitoring
- Escalation and resolution of technical issues
- Customer satisfaction tracking
- Onsite support and infrastructure support
- Collaboration with cross-functional teams and leadership
- Use of ITSM tools including ServiceNow
- Support for remote, hybrid, secure, and federal agencies

PROFESSIONAL EXPERIENCE

Our founder holds 10+ years of professional experience supporting federal missions at the U.S. Department of State – Foreign Service Institute (FSI). Delivered Tier I-III support to students, faculty, and staff in high-pressure learning and operational environments.

We understand the expectations of federal customers and deliver reliable, professional, and mission-driven support every day.



COMPANY SNAPSHOT

Established: 2025

CAGE: 17FT5

UEI: YP23L1DL33E5



NAICS CODES (OR UNSPSCs)

541512 – Computer Systems Design Services

541519 – Other Computer Related Services

541611 – Administrative Management and General Management Consulting Services

561320 – Temporary Help Services

518210 – Data Processing Services

561499 – Temporary and Other Help Services

541618 – Other Management Consulting Services



LICENSES & CERTIFICATIONS

- ✓ Veteran-Owned Certified (VOSB)
- ✓ HUBZone Certified
- ✓ Virginia SWaM Certified
- ✓ Maryland VSBE Certified
- ✓ Maryland SBR Registered

CONTACT



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Visit Our Website:
<https://www.holtworthyfederalservices.com>



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